

Connect, LLC

Long Distance

TITLE SHEET

This tariff contains the descriptions, regulations and rates applying to the resale of telecommunication services provided by Connect, LLC. (hereafter "Company", "carrier" or "Connect") to locations within the state of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business as shown below.

Questions concerning operating procedures or any information contained in this tariff should be directed to:

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OF KENTUCKY
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by:

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PURSUANT TO KYTAR 5011,
SECTION 9(1)
BY: Stephan B. Bell
SECRETARY OF THE COMMISSION

CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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PURSUANT TO 807 KAR 6011
SECTION 9 (1)

BY: Stephan D. Bell
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PURSUANT TO COM. REG. 801.1
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SECTION 9 (1)
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SYMBOLS, REFERENCE MARKS AND ABBREVIATIONS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase To A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change In Text or Regulation But No Change In Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the LPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2. 1.
 - 2. 1. 1.
 - 2. 1. 1. A.
 - 2. 1. 1. A. 1.
 - 2. 1. 1. A. 1. (a).
 - 2. 1. 1. A. 1. (a). I.
 - 2. 1. 1. A. 1. (a). I. (i).
 - 2. 1. 1. A. 1. (a). I. (i). (1).
- D. Check Sheets - When a tariff filing is made with the Kentucky PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Kentucky PSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a CONNECT network switching center.

Application of Tariff - This tariff contains the regulation and charges applying to resale telecommunication services provided by CONNECT to locations within the state of Kentucky.

Authorization Code - A numerical code assigned by the carrier to the subscriber for the subscriber's use in identifying the subscriber to the call accounting equipment at the time a call is dialed.

Company or Carrier - CONNECT, unless the context means otherwise.

Customer, Subscriber - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residence customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and who is therefore charged residence rates for basic telephone service.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 P.M. up to but not including 11:00 P.M. local time Sunday through Friday.

Night/Weekend - From 11:00 P.M. up to but not including 8:00 A.M. Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Holidays - CONNECT recognized holidays are January 1st, July 4th, Labor Day, Thanksgiving Day and Christmas Day.

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PURSUANT TO KRS 201.1-001
SECTION 9 (1)
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SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of CONNECT**

Carrier furnishes telecommunications service to subscribers for direct voice and data communication with stations of any domestic telephone system within the state of Kentucky under the terms of this Tariff.

CONNECT installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the CONNECT network. The customer shall be responsible for all charges due for such service arrangement.

Service is available all hours, all days and is provided on a monthly basis unless ordered on a longer term.

2.2 Limitations

2.2.1 Services is offered subject to the availability of necessary facilities and/or equipment and subject to the provisions of this tariff. Carrier reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available or do not meet minimum quality of service standards as prescribed by the Kentucky Public Service Commission.

2.2.2 Carrier reserves the right to discontinue service upon written notice, when necessitated by conditions beyond its control, or when the subscriber is using the service in violation of the provisions of this tariff or is in violation of the tariffs of the network carriers, or in violation of the law.

2.2.3 All facilities provided under this tariff are directly controlled by CONNECT and the customer may not transfer or assign the use of service, except with the express written consent of CONNECT. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service.

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PURSUANT TO KYTAR 5011,
SECTION 9 (1)
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SECTION 2 - RULES AND REGULATIONS (Cont.)

2.2. Limitations (Cont.)

2.2.4 Prior written permission from CONNECT is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.5 Service may not be used for any unlawful purpose.

2.3 Liability

2.3.1 The liability of the Carrier for damages arising out of mistakes, omissions, delays, errors or defects in transmission occurring in the course of furnishing service and not caused by the negligence of the subscriber, commences upon activation of the service and in no event exceeds an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing this amount, a month is considered to have thirty (30) days.

2.3.2 Carrier shall not be liable for any claim or loss, expense, or damage (including indirect, special or consequential damage) for any interruption, delay, error, omission, or other defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than carrier by any malfunction of any service or facility provided by any other carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Carrier's control.

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ELECTIONS (1)
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SECTION 2 - RULES AND REGULATIONS (Cont.)

2.3 Liability (Cont.)

2.3.3 Carrier shall not be liable for and shall be fully identified and held harmless by customer against any claim or loss, expense or damage including indirect, special or consequential damage, (I) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising from the material, data, information or content revealed to, transmitted, processed, handled or used by Carrier under this tariff, or (II) for any act or omission of the customer; or (III) no agent or employee of any other carrier shall be deemed to be an agent or employee of the carrier.

2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer,, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1. herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

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SECTION 9 (1)
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SECTION 2 - RULES AND REGULATIONS (Cont.)

2.4 Interruption of Service (cont.)

- 2.4.1** Purpose of credit computation, every month shall be considered to have 720 hours.
- 2.4.2** No credit shall be allowed for an interruption having a continuous duration of less than two hours.
- 2.4.3** The customer shall be credited for an interruption of two hours or more at rate of $1/720^{\text{th}}$ of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula: $\text{Credit} = A/720 \times B$, where
"A" - outage time in hours
"B" - total monthly charge for affected service or facility.

2.5 Return Check Charge

The subscriber will be assessed a \$20.00 handling charge for each instance of the subscriber's check for payment of service being returned to the Carrier by the bank after being dishonored.

2.6 Payment and Billing

- 2.6.1** Service is billed on a monthly basis.
- 2.6.2** The subscriber is responsible for payment of all charges for services furnished to the subscriber.
- 2.6.3** A Penalty of 1.5% per month may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

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SECTION 4.9(1)
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SECTION 2 - RULES AND REGULATIONS (Cont.)

2.6 Payment and Billing (Cont.)

2.6.4 Carrier reserves the right to deny service to applicants, or subscribers whose financial condition is not acceptable to the Carrier

2.6.5 If notice of a dispute as to changes is not received in writing within 30 days after a billing invoice is issued, the invoice shall be considered correct and binding on the Customer.

2.7 Taxes

2.7.1 All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.2 If at a future time a municipality, county, or other local taxing authority acquires the legal right, and imposes a tax, fee or charges shall be billed to the subscribers receiving service within the territorial limits of such municipality, county, or other local taxing authority.

2.8 Cancellation of Service by Carrier for Non-Payment

2.8.1 The Carrier, upon written notification to the subscriber, may discontinue service incurring any liability if within 30 days after rendition of bill the Carrier has not received full payment for service rendering hereunder.

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FURNISH TO CUY/NAV OUT
SECTION 10 (1)
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SECTION 2 - RULES AND REGULATIONS (Cont.)

2.9 Cancellation by Customer

2.9.1 Service may be canceled by the customer only on not less than ten (10) days prior written notice to carrier.

2.9.2 If the customer orders service requiring special facilities dedicated to the customer's use and then cancels his order before the service begins, before some other period mutually agreed upon by the customer and carrier, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by carrier and not fully reimbursed by installation and monthly charges. If, based on the order, any construction has either begun or been completed, but no service provided, the non-recoverable cost of such construction shall be borne by the customer.

2.10 Minimum Service Period

2.10.1 The minimum period of service is one month unless specifically agreed upon by both the subscriber and company.

2.11 Deposits

2.11.1 CONNECT does not require a deposit from the customer.

2.12. Advance Payments

2.12.1 For customers whom the carrier feels an advance payment is necessary, the carrier reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

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PURCHASE TO GO, NOV 2011.
SECTION 9 (1)
BY: Stephanie Bell
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SECTION 3 - DESCRIPTION OF SERVICE**3.1 Service Elements****3.1.1 Timing Calls**

Call timing begins when called party answers the call (i.e. when two way communications are established.) . Call timing stops when either calling or called party disconnects from the call. Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. There are no billing charges applied for incomplete calls.

3.1.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research and their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.1.3 Holiday Rates

On January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, Evening Rates apply from 8:00 A.M. to 5:00 P.M. in lieu of regular rates, if holiday falls on a weekday.

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PURSUANT TO KRS 100.0011,
SECTION 9(1)
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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)**3.2 Services Offered****3.2.1 Travel Card**

Travel Card service offers access to CONNECT switching facility through 800 access numbers. Calls are timed in 1/10th minute increments, after the initial thirty seconds of each call. A usage rate, as described in section 4.1, is levied from the customer's home exchange to the terminating exchange.

Upon access to CONNECT' switching facility, the customer may originate calls via other CONNECT services through the use of the customer's regular Identification Code.

3.2.2 Business Service:**3.2.2.A. ONE Plus**

One Plus service is 1 + and 0+ toll that enables the subscriber to call stations of any domestic telephone system in Kentucky. Calls are timed in 1/10th minute increments, after the initial six seconds of each call, and are individually rated on the basis of distance, duration and time of day/day of week. Service is accessed by designating CONNECT as the long-distance carrier and by dialing 1 + the called number and/or dialing 10XXX + 1 + the called number. Rates are set forth in the Rates and Charges portion of this tariff.

3.2.2.B. ONE Plus Dedicated

ONE Plus Dedicated is dedicated access discounted toll service that enables the subscriber to call stations of any domestic telephone system in Kentucky. Calls are timed in 1/10th minute increments after the first six seconds are individually rated on the basis of distance, duration and time of day/day of week. Rates are set forth in the Rates and Charges portion of this tariff.

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PURSUANT TO ORDER NO. 8011,
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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)**3.2 Service Offerings (Cont.)****3.2.2 Business Service (Cont.)****3.2.2.C. ONE 800**

ONE 800 service is a non-dedicated access toll service that enables the subscriber to receive calls from any domestic telephone system in Kentucky over the subscriber's local exchange service line, and the charges for such calls are billed to the terminating subscriber, rather than to the originating party. Calls are timed in 1/10th minute increments, after the initial six seconds. Calls are individually rated on the basis of distance, duration and time of day/day of week. Rates are set forth in the Rates and Charges portion of this tariff.

3.2.2.D. ONE 800 Dedicated

ONE 800 Dedicated is dedicated access toll service that enables any station of any telephone system in Kentucky to call the subscriber toll free. Calls are timed in 1/10th minute increments after the first six seconds, and are individually rated on the basis of distance, duration and time of day/day of week. Rates and Charges are set forth in the Rates and Charges portion of this tariff.

3.2.3 Customer Account Coding

Customer Account Coding is an optional feature available to customers who desire internal accounting abilities such that a two, three, or four digit number may be assigned to an account. Rates are set forth in the Rates and Charges portion of this tariff.

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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)**3.2 Service Offerings (Cont.)****3.2.4. CONNECT Private Line Service**

This service is offered when in the judgment of the company, adequate and appropriate facilities are available and consists of provision of an intralata dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP) in Kentucky. Charges include an installation charge, a flat rate monthly recurring charge and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The company may also provide, to the subscriber, when interlata services are provided as stated above, and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Kentucky not served by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premise to the Company point of presence on both the originating and terminating ends.

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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)**3.2. Service Offerings (Cont.)****3.2.5 Residential Service:**

Residential service is 1+ and 0+ toll that enables the subscriber to call stations of any domestic telephone system in Kentucky. Residential 800 service is a toll service that enables the subscriber to receive calls from any domestic telephone system in Kentucky over the subscriber's local exchange service line, and the charges for such calls to be billed to the terminating subscriber, rather than to the originating party. Calls are timed in 1/10th minute increments, after the initial thirty seconds of each call, and are individually rated on the basis of distance, duration and time of day/day of week. Service is accessed by designating CONNECT as the long-distance carrier and by dialing 1 + the called number and/or dialing 1010XXX + 1 + the called number. Rates are set forth in the Rates and Charges portion of this tariff.

3.2.6. Directory Assistance

Directory Assistance denotes the provision of telephone numbers by an operator at a directory assistance location of an interexchange carrier or telephone company, when the operator location is accessed by a customer by dialing the appropriate NPA-555-1212.

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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.2 Service Offerings (Cont.)

3.2.7 Prepaid Phone Card

3.2.7.A. Regulations

- i. Prepaid Phone Card Service is accessed using the CONNECT 800 number printed on the card.
- ii. All calls must be charged against a Prepaid Card that has a sufficient available balance.
- iii. A Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur one minute before the balance will be depleted.
- iv. Calls in progress will be terminated by the Company if the balance on the Prepaid Card is insufficient to continue the call.

3.2.7.B. Exclusions

The following types of calls may not be completed with the Prepaid Card Service.

Calls to 700 numbers
Calls to 800 numbers
Calls to 900 numbers
Directory Assistance Calls
All Operator Services Calls
Audio Teleconferencing Calls
Busy Line Verification and Interrupt Service

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SECTION 3 - DESCRIPTION OF SERVICE (Cont.)

3.2 Service Offerings (Cont.)

3.2.7 Prepaid Phone Card (Cont.)

3.2.7.C. Plans

Prepaid Phone Card Service is available under, CONNECT
Prepaid Phone Card Service. Rate is detailed in "Section 4.7.1."

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SECRETARY OF THE COMMISSION

SECTION 4 - RATES**4.1 Travel Card****INTRASTATE LONG DISTANCE TRAVEL CARD RATES**

INTER / INTRALATA LONG DISTANCE TRAVEL CARD RATES		
Mileage Bands	Day / Evening / Night Rates	
	Travel Card	
	Initial 30 Seconds	Each Add'l 6 Seconds
All	\$ 0.13	\$ 0.026

Usage rates are calculated from the customer's home exchange to the terminating location.

4.2 Business Rates:**4.2.1 ONE Plus****INTRASTATE LONG DISTANCE SWITCHED RATES**

INTER / INTRALATA LONG DISTANCE SWITCHED RATES		
Mileage Bands	Day / Evening / Night Rates	
	1 +	
	Initial 6 Seconds	Each Add'l 6 Seconds
All	\$.0149	\$.0149

Installation Fee: None

Monthly Recurring Charge: None

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by:

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SECTION 19 (1)
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SECTION 4 - RATES (Cont.)**4.2 Business Rates (cont.):****4.2.2 ONE Plus Dedicated:****INTRASTATE LONG DISTANCE DEDICATED RATES**

Facilities Ordered Through CONNECT:

INTER / INTRALATA LONG DISTANCE DEDICATED RATES				
Facilities Ordered Through CONNECT				
Mileage Bands	Day / Evening / Night Rates			
	1 +			
	Initial	6 Seconds	Each Add'l	6 Seconds
All	\$.0099		\$.0099	

Customer Ordered Facilities:

INTER / INTRALATA LONG DISTANCE DEDICATED RATES				
Customer Ordered Facilities				
Mileage Bands	Day / Evening / Night Rates			
	1 +			
	Initial	6 Seconds	Each Add'l	6 Seconds
All	\$.0109		\$.0109	

Installation Fee: NoneMonthly recurring charge: None

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SECTION 4 - RATES (Cont.)**4.2 Business Rates (cont.):****4.2.3 ONE 800:****INTRASTATE LONG DISTANCE RATES**

INTER / INTRALATA LONG DISTANCE SWITCHED RATES		
Mileage Bands	Day / Evening / Night Rates	
	800 Service	
	Initial 6 Seconds	Each Add'l 6 Seconds
All	\$.0149	\$.0149

Installation Fee: NoneMonthly recurring charge: None**4.2.4 ONE 800 Dedicated:****INTRASTATE LONG DISTANCE DEDICATED RATES**

Facilities Ordered Through CONNECT:

INTER / INTRALATA LONG DISTANCE DEDICATED RATES		
Facilities Ordered Through CONNECT		
Mileage Bands	Day / Evening / Night Rates	
	800 Service	
	Initial 6 Seconds	Each Add'l 6 Seconds
All	\$.0099	\$.0099

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SECTION 4 - RATES (Cont.)**4.2 Business Rates (cont.):****4.2.4 ONE 800 Dedicated (cont.)**

Customer Ordered Facilities:

INTER / INTRALATA LONG DISTANCE DEDICATED RATES		
Customer Ordered Facilities		
Mileage Bands	Day / Evening / Night Rates	
	800 Service	
	Initial 6 Seconds	Each Add'l 6 Seconds
All	\$.0109	\$.0109

Installation Fee: NoneMonthly recurring charge: None**4.3 Customer Account Code**Two, three, or four digit code.....\$10.00 / month
/account codePUBLIC SERVICE COMMISSION
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SECTION 4 - RATES (Cont.)**4.4 CONNECT Private Line****4.4.1 Charges between and/or among the Company's Points of Presence (POP)**Usage charge: NoneInstallation charge:

Analog Voice.....	\$125.00 each channel
19.2 Kbps DDS.....	\$225.00 each channel
56 Kbps DDS.....	\$350.00 each channel
1.544 Mb DDS.....	\$495.00 each T-1

Monthly recurring charges:Per Analog Voice Grade Channel

<u>Mileage Band*</u>	<u>Fixed Charge</u>	<u>Per Mile</u>
1 - 50	\$ 59.50	\$ 1.75
51 - 100	105.00	.68
101 - 500	128.00	.45
Over 500	235.00	.26

Per 19.2 kbps Digital Data Service (DDS) Channel

<u>Mileage Band*</u>	<u>Fixed Charge</u>	<u>Per Mile</u>
1 - 50	\$ 82.50	\$ 3.20
51 - 100	165.00	1.15
101 - 500	260.00	.95
Over 500	925.00	.75

*Computing airline mileage is described in "Section 3.1.2."

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SECTION 4 - (Cont.)**4.4 CONNECT Private Line (Cont.)****4.4.1 Charges between and/or among the Company's Points of Presence (POP) (Cont.)**

Monthly recurring charges: (Cont.)

Per 56 kbps Digital Data Service (DDS) Channel

<u>Mileage Band*</u>	<u>Fixed Charge</u>	<u>Per Mile</u>
1 - 50	\$ 230.00	\$ 6.85
51 - 100	460.00	3.20
101 - 500	545.00	2.15
Over 500	925.00	1.42

Per 1.544 Mb (T-1) Digital Data Service (DDS) Channel

<u>Mileage Band*</u>	<u>Fixed Charge</u>	<u>Per Mile</u>
1 - 50	\$ 336.50	\$28.00
51 - 100	895.00	16.00
101 - 500	1,078.00	12.50
Over 500	1,325.00	11.00

4.4.2 Charges for Local AccessUsage charges: (1)Installation fee: (1)Monthly recurring charges: (1)

- (1) In addition to all other rates prescribed in 4.4.1, the subscriber shall reimburse the Company for all local channel charges imposed by a local exchange carrier(s) for provision of the originating or terminating access channel and any other service facility not provided by the Company.

*Computing airline mileage are described in "Section 3.1.2."

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SECTION 4 - (Cont.)**4.5 Residential Rates:****INTRASTATE LONG DISTANCE SWITCHED RATES**

INTER / INTRALATA LONG DISTANCE SWITCHED RATES		
Mileage Bands	Day / Evening / Night Rates	
	1 + / 800 Service	
	Initial 30 Seconds	Each Add'l 6 Seconds
All	\$.0745	\$.0149

Installation Fee: None**Monthly Recurring Charge:** \$3.00 per line**4.6 Directory Assistance**

Per call per NPA.....\$0.85

4.7 Prepaid Phone Card**4.7.1. CONNECT Prepaid Phone Card**

Card Denominations	Price Per Minute	Dollar Amount
30 Minutes	.35	\$10.50
60 Minutes	.35	\$21.00

Usage will be in decrements by price per minute usage rate for each minute or fractional part of a minute for intrastate calls. Where the dollar value left on a Prepaid Phone Card is less than the tariffed price per minute, the card will be retired and the unused balance forfeited. The CONNECT Prepaid Phone Card is rechargeable.

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SECTION 4 - (Cont.)**4.7.2. Credit Allowances for Interruptions**

A credit allowance for Prepaid Phone Card Service is applicable to that portion of a call that is interrupted due to poor transmission, one-way transmission, involuntary disconnection of the call, and for a call reaching a wrong number. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the CONNECT Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), and the approximated time the call was placed.

4.7.3. Credit Allowances for Interruptions**1. Interruptions To Established Calls**

When a call charged to a Prepaid Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the Customer will receive credit equivalent to one minute.

2. Wrong Numbers

When a wrong number is reached, the Customer will receive credit if the Customer reports the situation promptly to the Company at the designated Customer Service number. If the wrong number is reached using a Prepaid Card, the Customer will receive credit equivalent to one minute.

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SECTION 4 - (Cont.)

4.7.3. Credit Allowances for Interruptions (Cont.)

3. When Credit Allowances Do Not Apply

Credit allowances for calls pursuant to Prepaid Card Service do not apply for:

- i. Interruptions not reported to the Company,
- ii. Interruptions that are due to the failure of power, equipment or systems not provided by the Company, or
- iii. Interruptions caused by the failure of other services provided by this company which are connected to the Prepaid Card Service.

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